

# Division of Community Health Partnership Evaluation Survey

Winter 2015

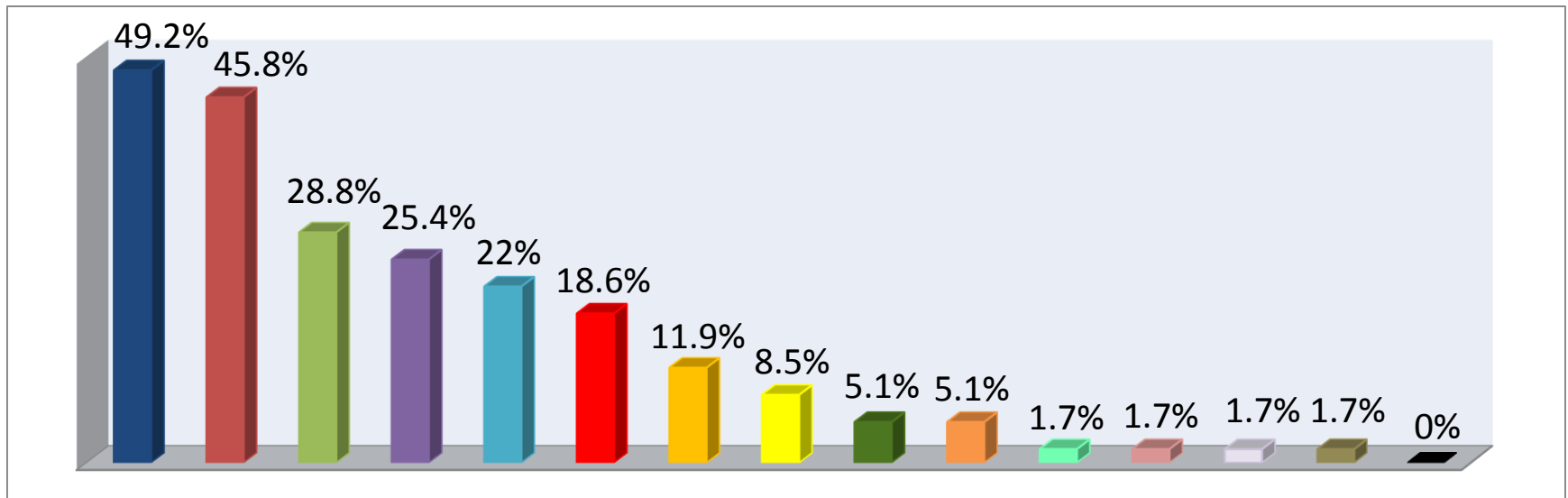
Presentation at Division Staff Meeting  
September 30, 2015

# Methodology

- Survey sent out to 219 Division of Community Health partners identified by Division leadership and management.
- The survey was sent out via Qualtrics and was open from January 20<sup>th</sup> to February 16<sup>th</sup>, 2015.
- Survey consisted of Likert scales and open-ended questions allowing comment on Likert scores.
- 59 individuals responded (27% response rate)

# Partners' Involvement with the Division of Community Health

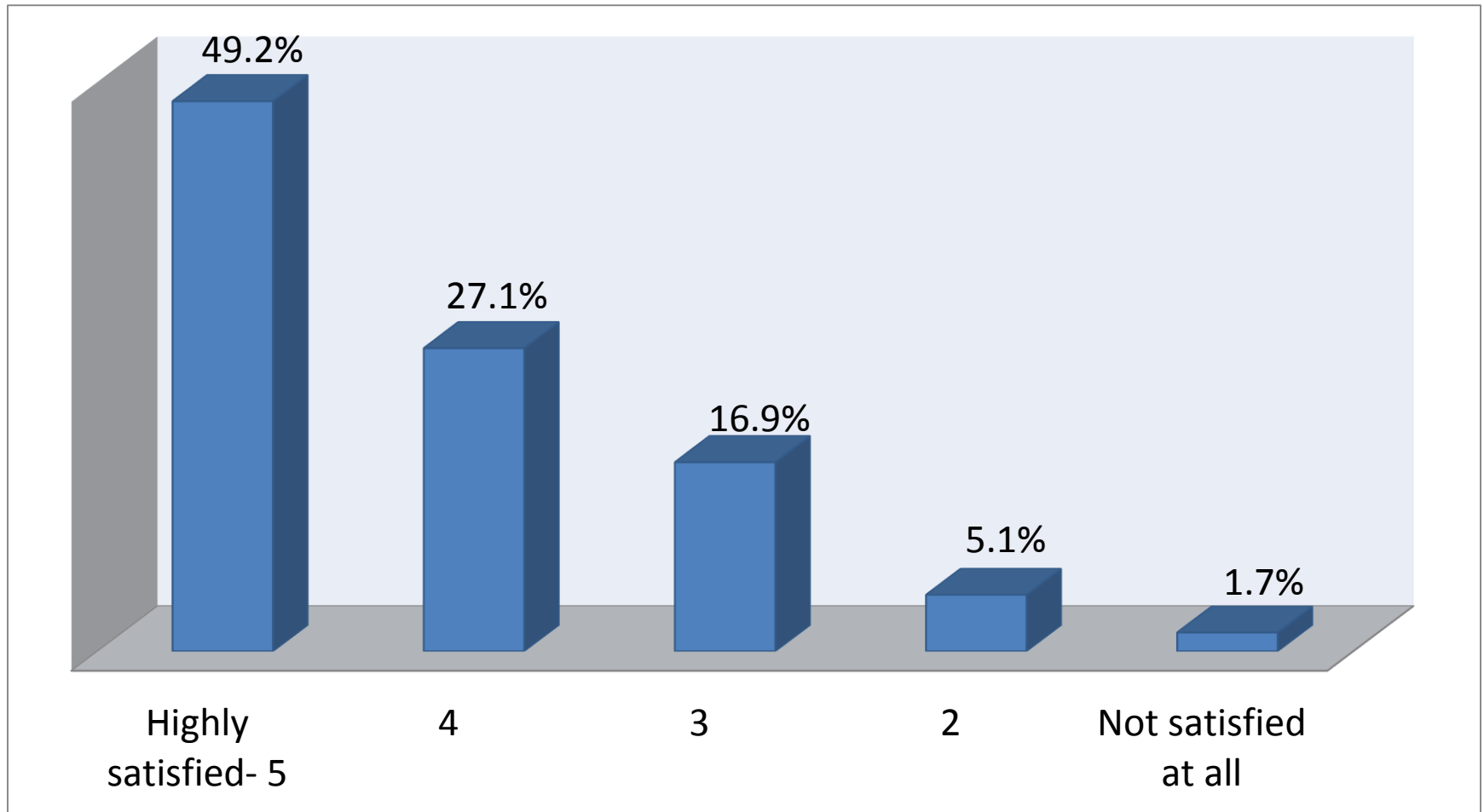
N= 59



- ❖ Work (ed) together running or implementing a clinical care management, health promotion, or other community health program
- ❖ Participate(d) in a coalition together
- ❖ Work(ed) together on a non-grant funded project
- ❖ Work(ed) together on a grant funded project
- ❖ Work(ed) together running or implementing an education/training program
- ❖ Work(ed) together on a grant proposal
- ❖ The Division of Community Health has been involved in our training program(s)
- ❖ Work(ed) together on a research study
- ❖ Contract(ed) with the Division of Community Health to conduct a program evaluation
- ❖ We have been a subcontractor to the Division of Community Health
- ❖ Provided financial assistance to the Division of Community Health's clients
- ❖ Attended meetings
- ❖ On a committee with DCHN, joined efforts to serve patients
- ❖ Involved in LATCH/CCNC/NPCC programs
- ❖ The Division of Community Health has been a subcontractor to us

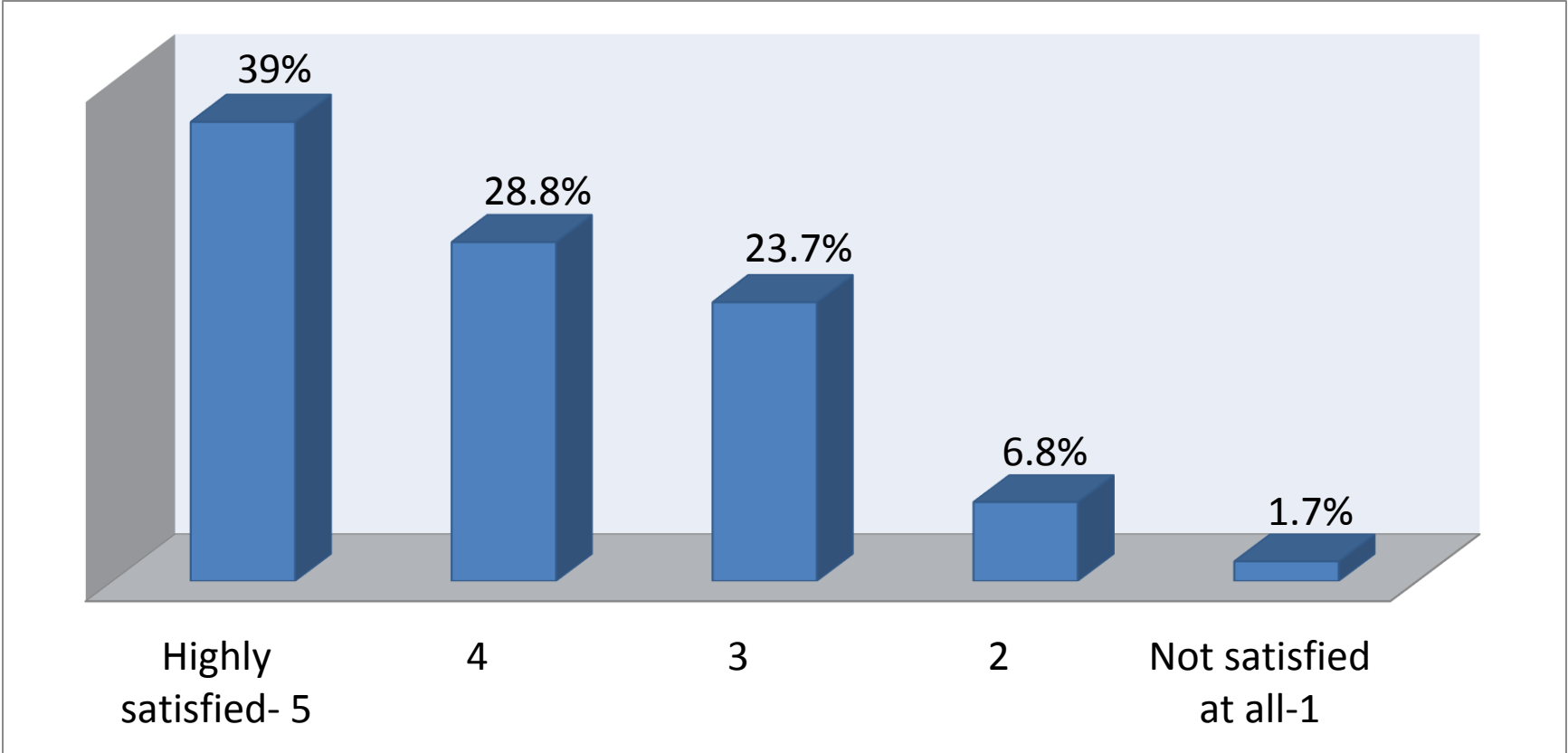
\*Please note-respondents were allowed to choose more than one answer.

# Satisfaction with Impact of Partnership on Carrying out Core Mission



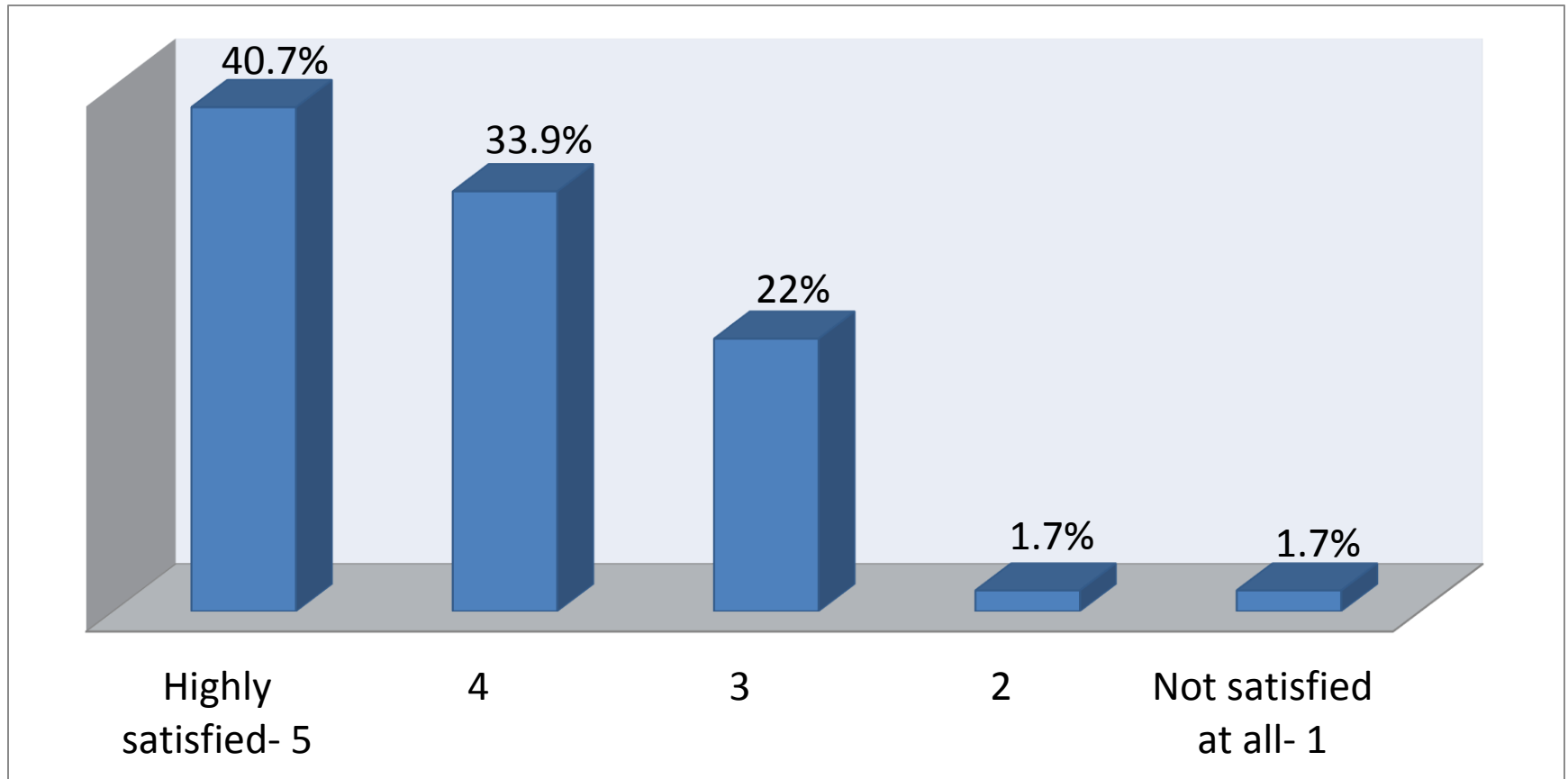
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# Satisfaction with Impact of Partnership in Reaching People with Your Services or Message



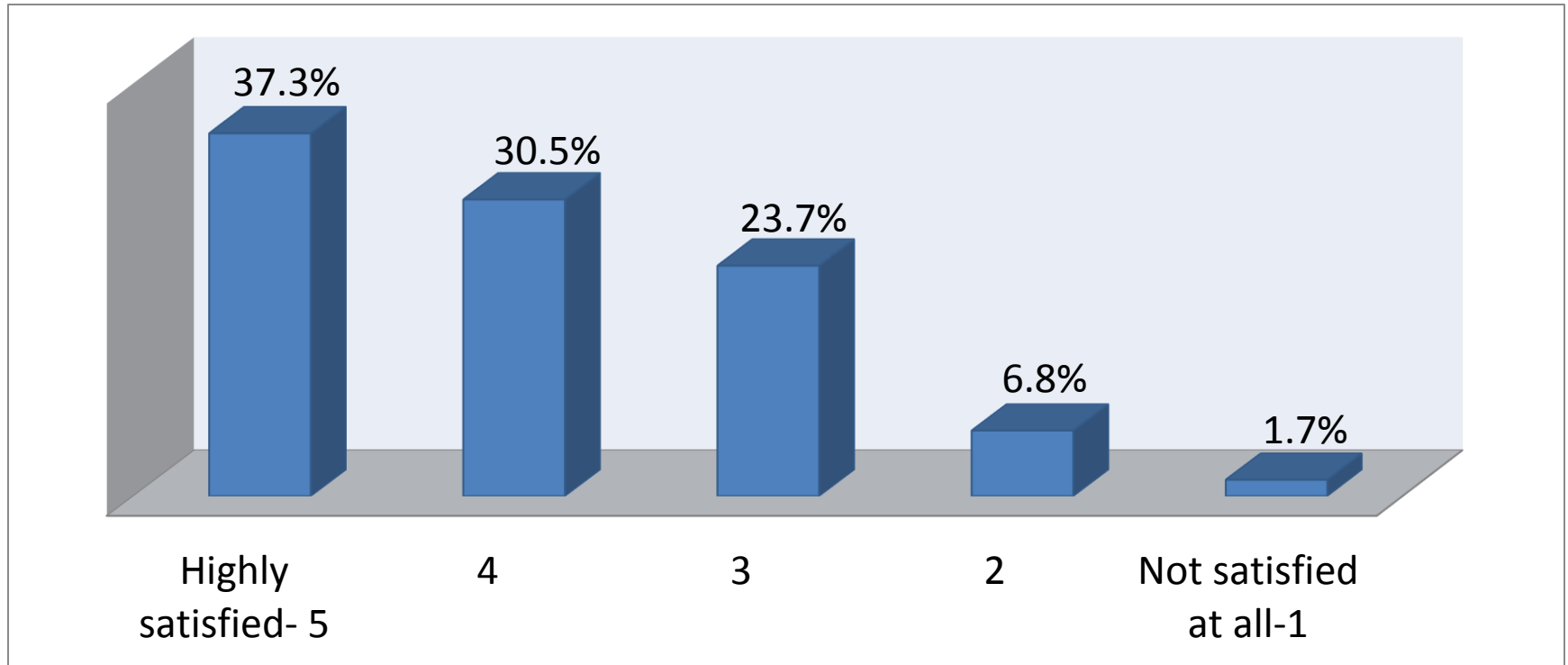
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# Satisfaction with Impact of Partnership on the Quality and Effectiveness of Your Work



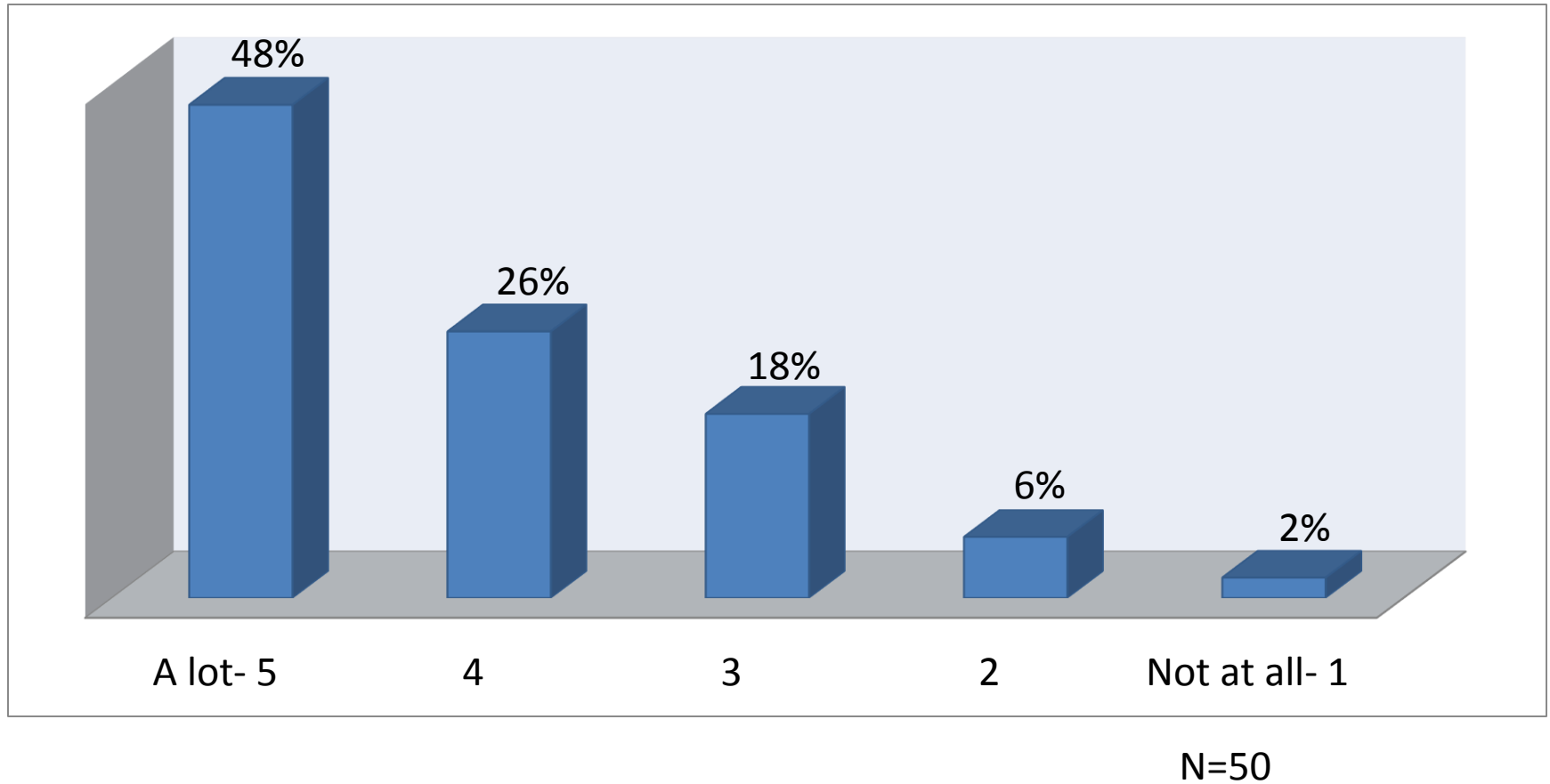
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# Satisfaction with Impact of Partnership on Your Capacity to take on New Efforts



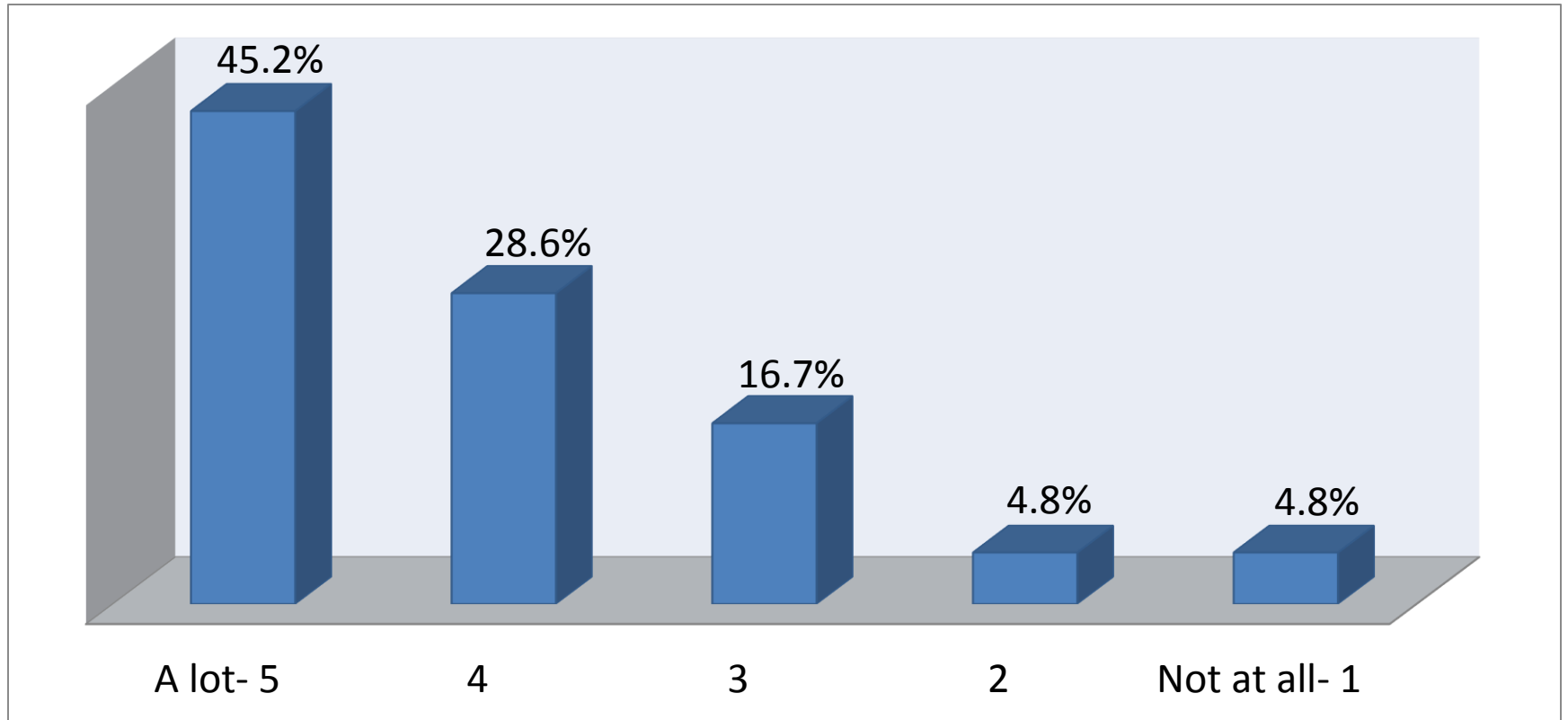
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# Extent to which the Division of Community Health Contributed Positively to a Collaboration Between Duke Medicine and Your Community



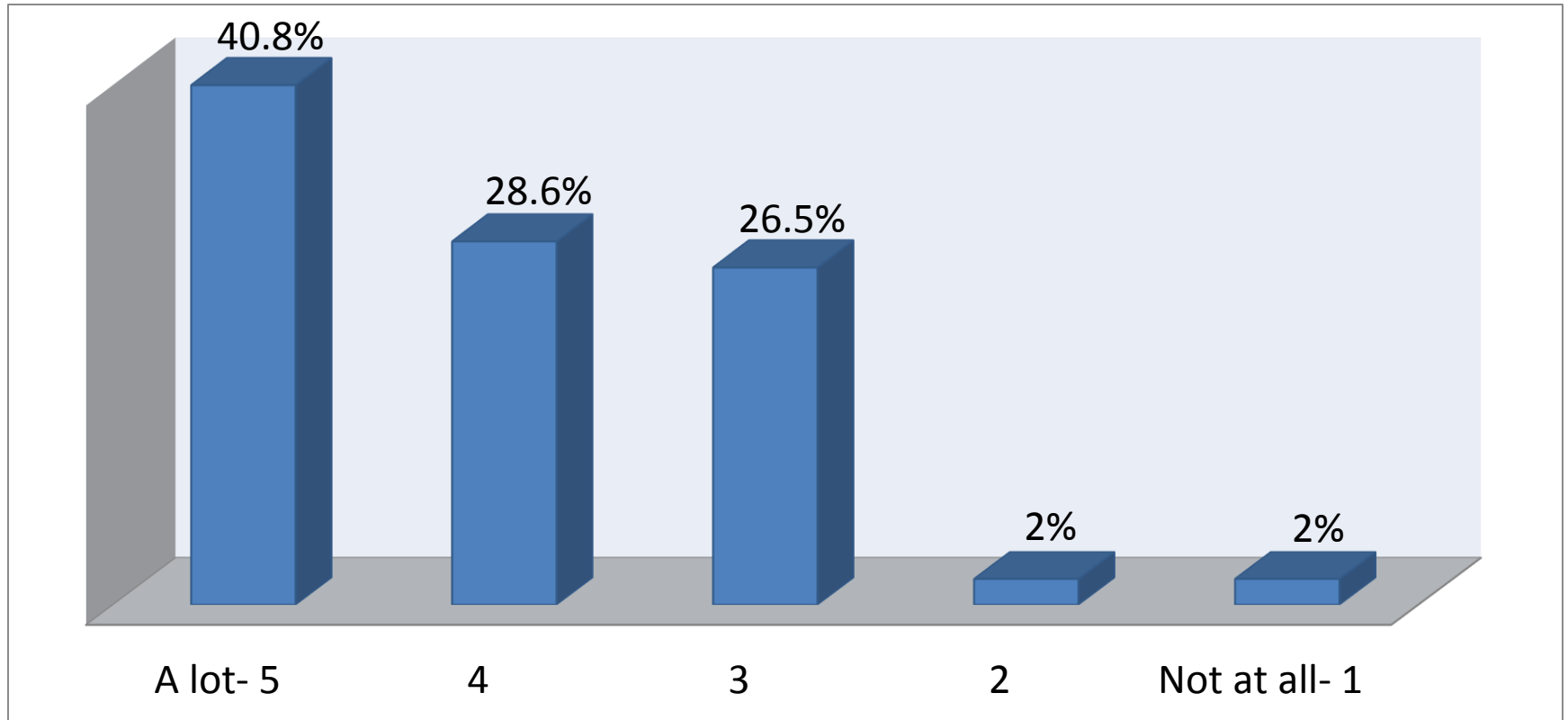


# Extent to which the Division of Community Health Contributed Positively to Access to Primary Care in Your Community



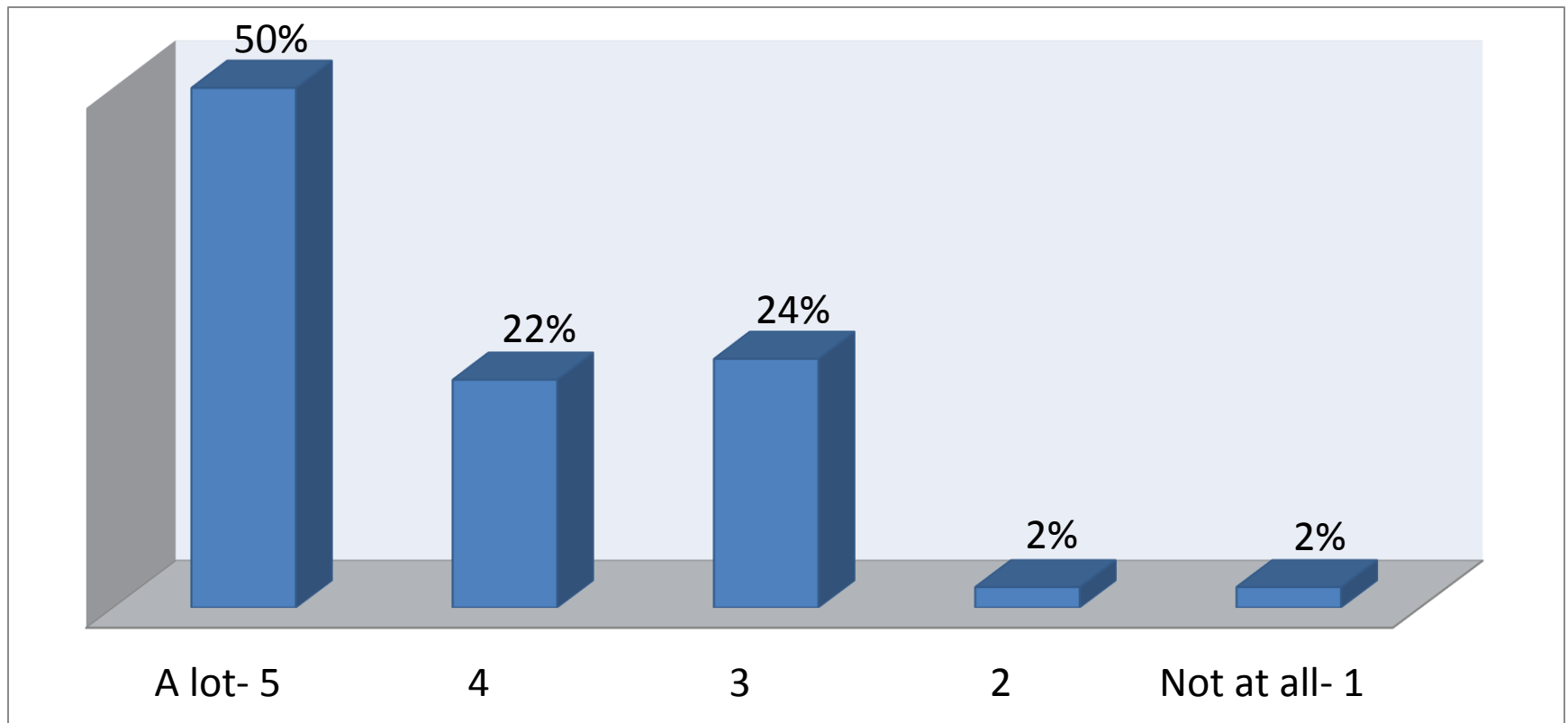
N=42

# Extent to which the Division of Community Health Contributed Positively to the Health of Your Community



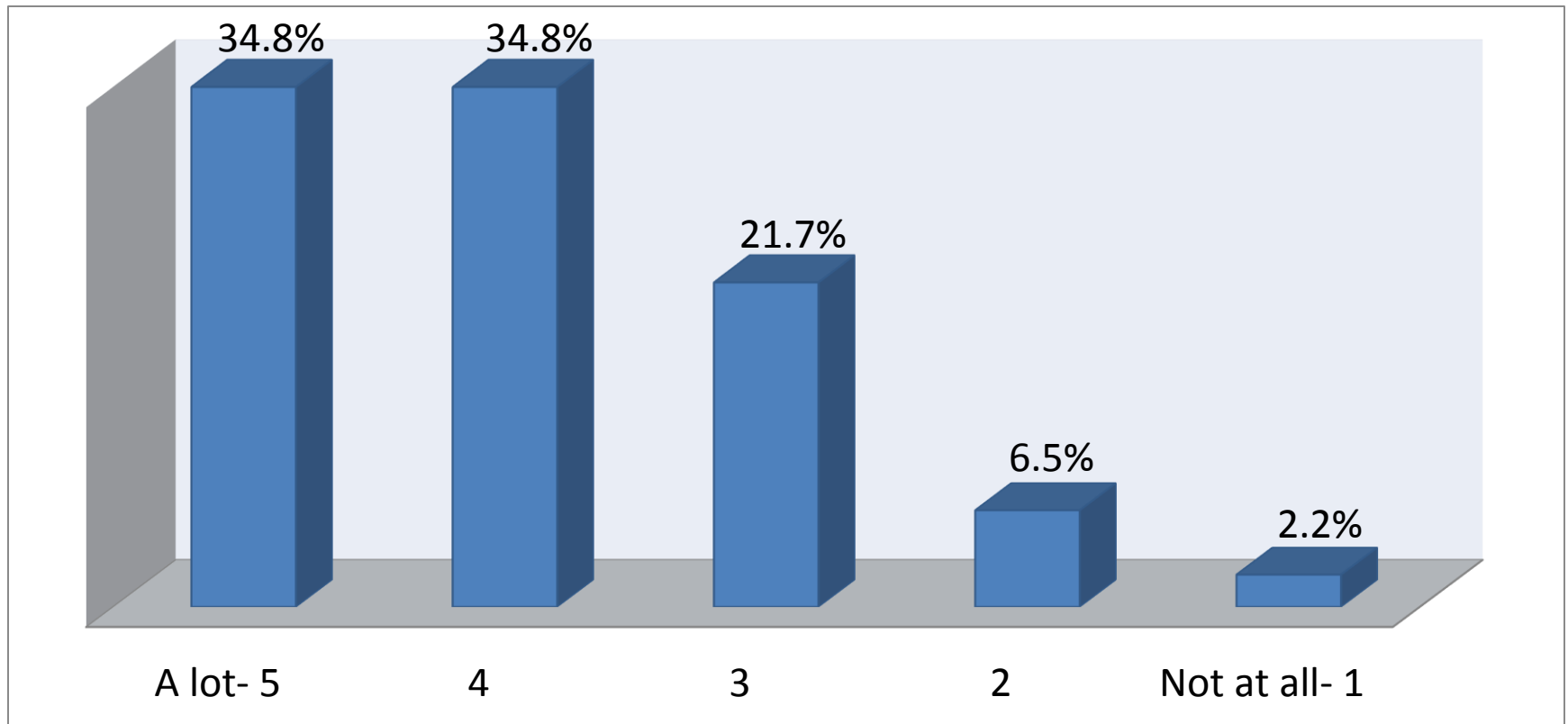
N=49

# Extent to Which the Division of Community Health Contributed Positively to a Collaboration in Your Community



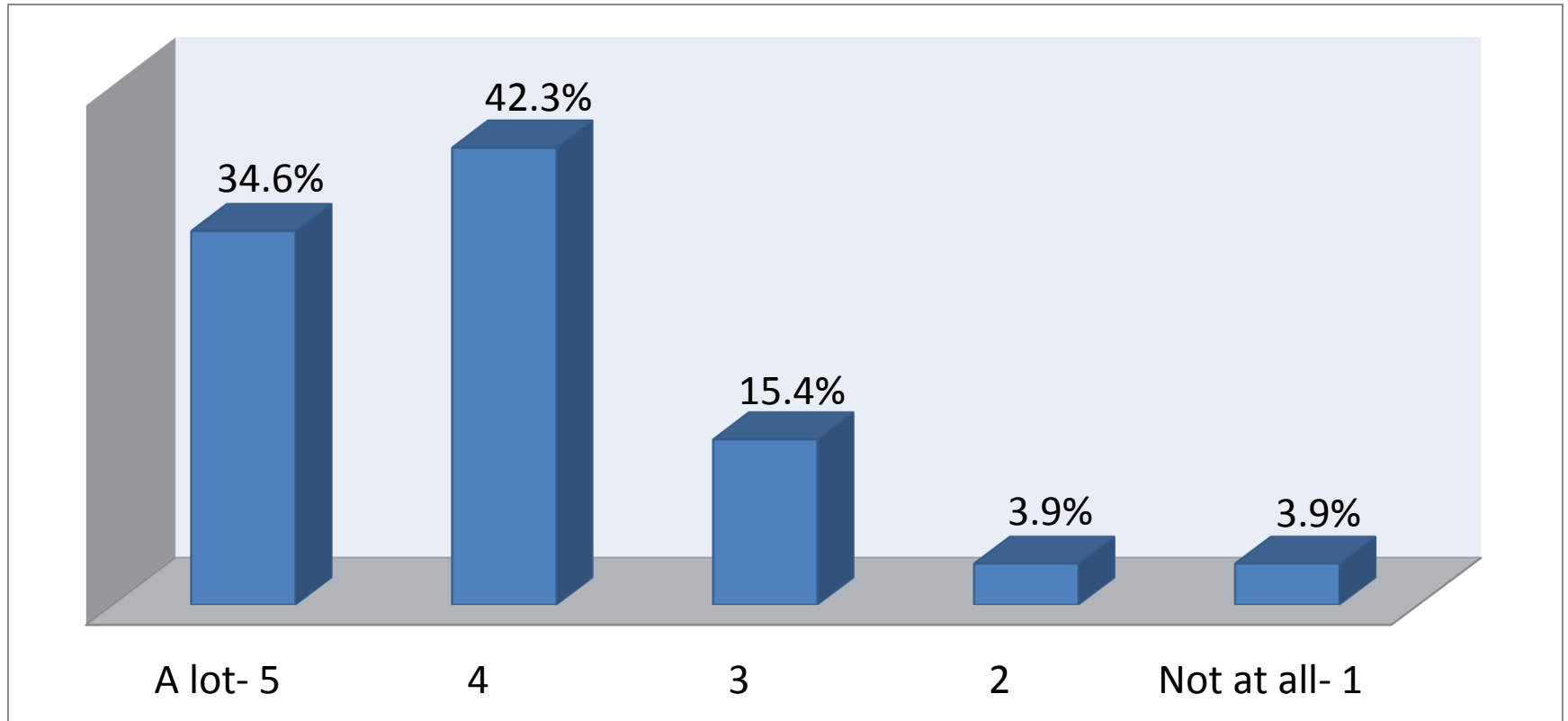
N=50

# Extent to Which the Division of Community Health Contributed Positively to Community Capacity-Building



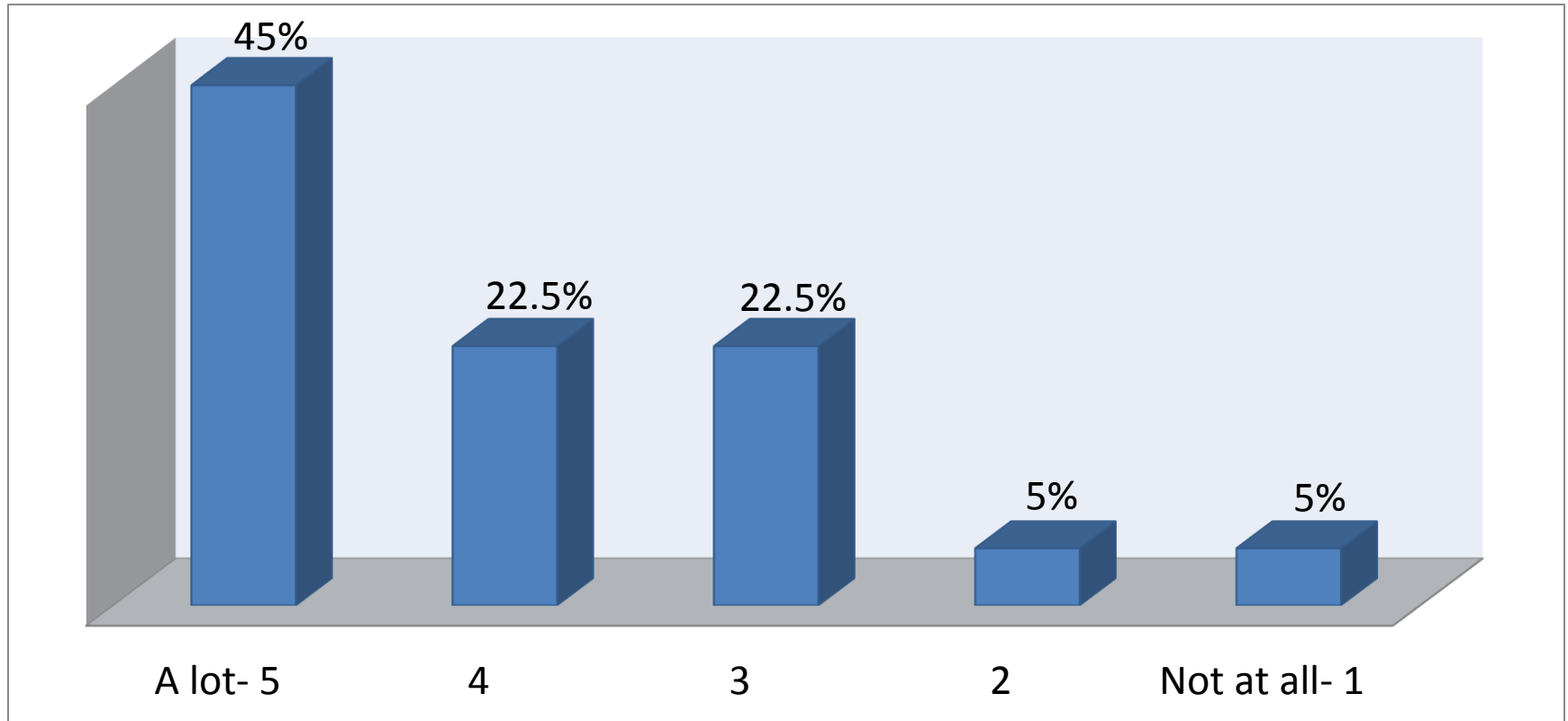
N=46

# Extent to Which the Division of Community Health Contributed Positively to an Understanding of Health Care Delivery System in Your Community



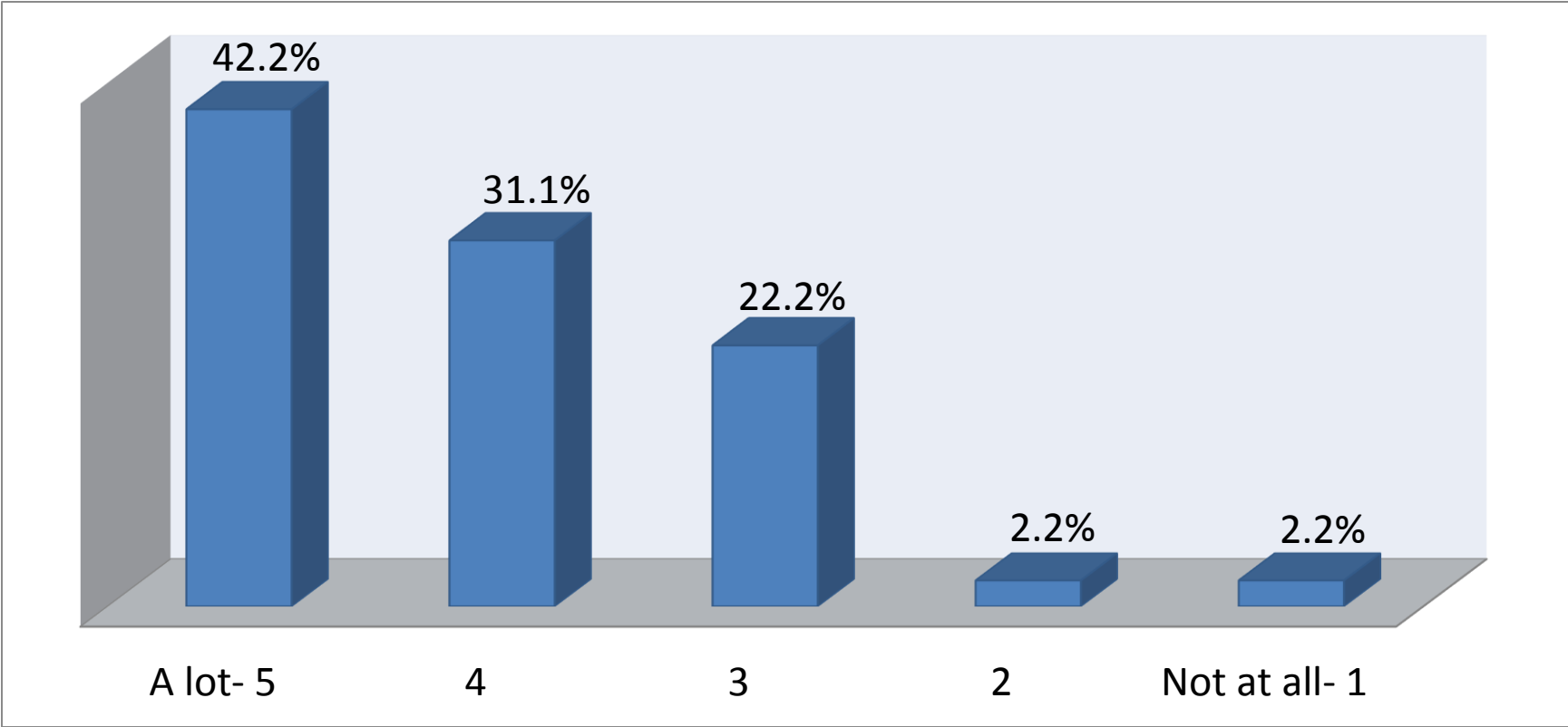
N=52

# Extent to Which the Division of Community Health Contributed Positively to the Training of Health Care Professionals and Students



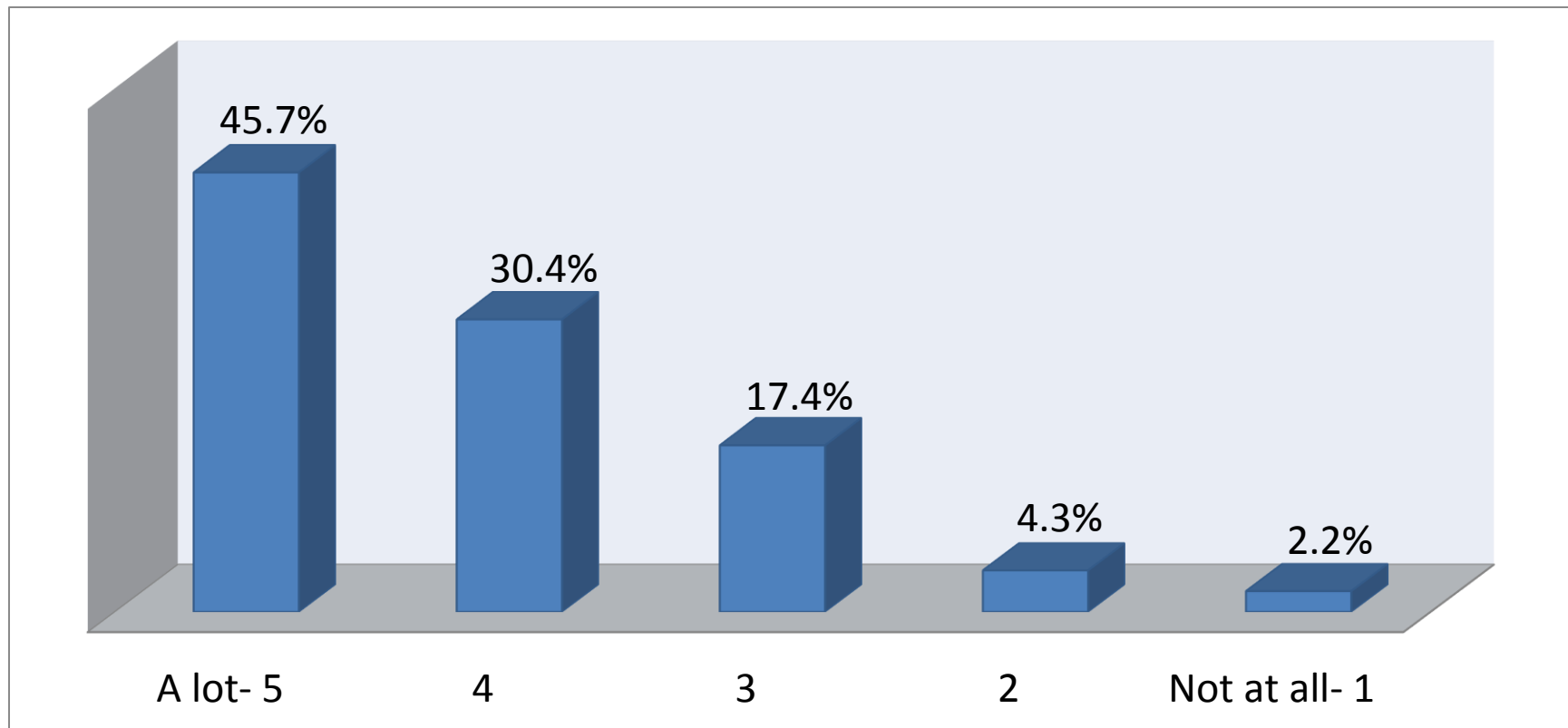
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# Extent to Which the Division of Community Health Contributed Positively to Practitioner or Researcher Knowledge of Community Health Needs



N=45

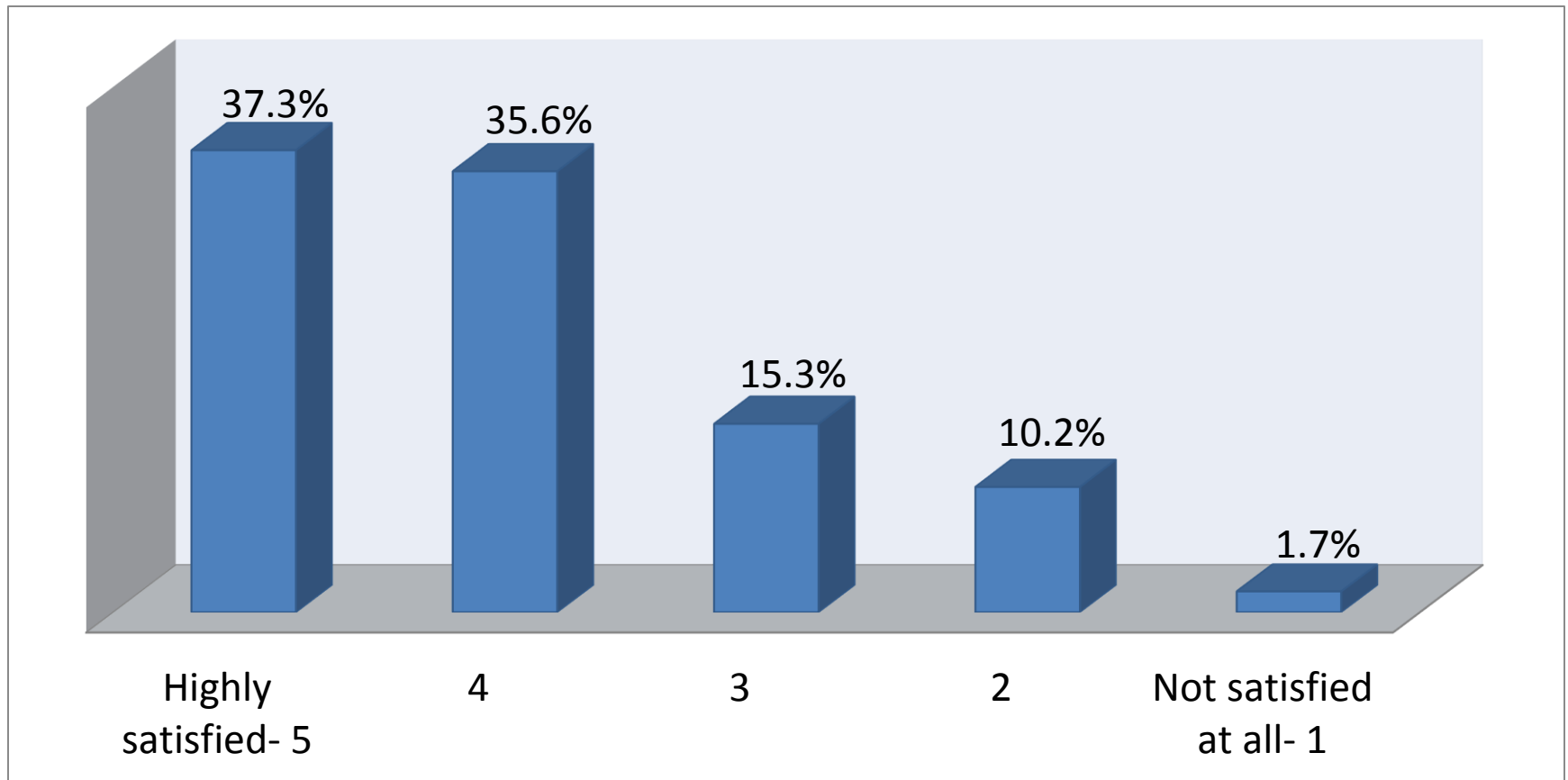
# Extent to Which the Division of Community Health Contributed Positively to Practitioner or Researcher Knowledge of Approaches to Improving Community Health



N=46



# Satisfaction with Partnership with the Division of Community Health over the Past Year



N=59

# Open-Ended Responses: Dominant Themes

- Open-ended responses were primarily positive
  - Enjoy working with our staff
  - Important contributions
- Areas of dissatisfaction/suggestions for improvement
  - Better communication, e.g., terms of collaboration, referral outcomes, explicit show of respect for partners
  - More collaboration
  - More outreach and marketing

# Open-Ended Responses: Sample Quotes

“Joining the Partnership for Health Durham meetings makes one realize how much the Division of CH does in the Durham Community.”

“Impressed with many of the initiatives Community Health has taken on- collaboration with LCHC, LATCH, opioid task force, housing specialist. What great initiatives for our community!”

“Through the work of the Division of Community Health I believe that better communication has been established between the Duke Health community and the recipients of the much needed health services.”

“They are [a] very competent, mission and vision driven, and passionate group of individuals.”

“Everyone was extremely willing to assist in our efforts and share time, knowledge, and lessons learned to help make our project successful.”